

MANDURAH MEDICAL CENTRE

265 Pinjarra Road
MANDURAH WA 6210
PHONE: 08 9535 4644
FAX: 08 9581 4501

- **Dr Clifton Parry** - Has over 30 years experience in general practice. In addition to his extensive experience in family medicine, Dr Parry has a special interest in anaesthetics.
- **Dr Steve Brabazon** – Has closed his list and does not see new patients,. Has over 30 years experience in general practice and has a broad interest in family medicine, with special interests in aged care, palliative care, rheumatology and skin cancers.
- **Dr Joe Buters** - Practices family medicine with a special interest in skin cancer care and mature onset diabetes.
- **Dr Malcolm Broom** - Has lived and worked in Mandurah since 1995. He has a broad interest in all aspects of family medicine and is keen to promote preventative care.
- **Dr Huan Nguyen** - Huan grew up in Perth & graduated from UWA in 1999. He worked in Narrogin before moving to Mandurah to complete his specialist qualifications in general practice. His interests include type 2 diabetes, antenatal care, occupational medicine & depression.
- **Dr Leah Geonzon** - Is a fellow of the RACGP & has worked at MMC since 2006. She immigrated from the Phillipines where she worked as a specialist physician for 10yrs. Leah is interested in all aspects of medicine but especially adult medicine & chronic disease management.
- **Dr Clare Devine** - Family practitioner with special interest in Women's Health, Child health and Chronic Disease management.
- **Dr John Buckley** – Has lived and worked in Mandurah since coming here from Ireland in 1992. He has special interests in Cardiovascular Medicine and Paediatrics. One of his ambitions is to be at the MCG when the Dockers win an AFL Grand Final!
- **Dr Patricia Too** – Has a keen interest in Skin Cancer diagnosis and care, as well as all aspects of general practice.
- **Dr Priya Mohansundar** – Is interested in all areas of family medicine.
- **Dr Sam Komakech** – Has completed a MSC in biomedical science majoring in infectious diseases. Interested in all aspects of general practice with a special interest in skin cancer and minor procedures. He also speaks fluent Mandarin as a second language.

PRACTICE HOURS: (By appointment)

- *Monday to Friday7.30 am to 4.30 pm*
- *Saturday8.30 am to 11.30 am*

NEW PATIENTS WELCOME

APPOINTMENTS:

Phone 9535 4644 from 7.30 am to book an appointment, every effort will be made to accommodate your preferred G.P & time. Emergencies will always be triaged by our nursing staff.

Our reception staff will contact you if there is an unforeseen change to your appointment, so please ensure we hold your current telephone contact numbers.

If a long consultation is required please advise the receptionist at the time of making your appointment.

If you feel your condition is urgent, please notify reception when making the booking.

Walk-in appointments are available - a wait may be required.

OUR PRACTICE IS ACCREDITED

This is the process of measuring and ensuring quality in general practice. Patient health information may also be used for accreditation purposes. Accreditation is based standards, developed by the Royal Australian College of General Practitioners and Government representatives. Accreditation is a sign of this practices ongoing commitment to Quality Patient Care.

Our team:

Practice manager's : Ria and Christine

Team members : Marisa, Lynn, Bev, Rhonda, Yvonne, Eve, Laura, and Wendy. are our receptionists. Caroline is our Clinical Nurse Manager, Pauline is our health assessment nurse and, Bec, Karin and Chipo are our practice nurses.

Michelle is our Health Assessment Co-ordinator.

All staff are experienced and committed to providing you with the best of care. Please contact them should you have any questions regarding your care.

AFTER HOURS ARRANGEMENTS:

The practice has an arrangement with the following after hours Doctors.

Dial A Doctor 1300 030 030 and Get Better Doctors 1800 236 837

*For **Emergency after hours** contact the Peel Health Campus. Their telephone number is 9531 8000, and they are located at 110 Lakes Road Mandurah.*

FOR URGENT EMERGENCY CARE PHONE 000.

CLOSING THE GAP

We acknowledge the traditional custodians of Western Australia. Our practice is participating in the "Close The Gap" government initiative. To allow us to tailor appropriate care and assist with this government health initiative, please advise reception, our nurses or your doctor if you identify with being of Aboriginal or Torres Strait Islander origin.

FEES AND BILLING ARRANGEMENTS:

Fees are payable at the time of consultation by cash, eftpos, cheque or credit card. Each doctor has his or her own fee structure, please check with the receptionist when making your appointment.

SERVICES AVAILABLE:

Chronic disease management, Family planning, Womens health, Counselling, Vaccinations (children and travel), Minor surgery (sutures, removal of moles and sunspots), ECG & Lung function tests, Skin cancer monitoring, Cryotherapy of warts, and Preventative healthcare.

HOME VISITS:

Home visits may be available for regular patients after consultation with the sister and for those who have an emergency condition preventing them from attending the surgery.

MISSED APPOINTMENTS:

*If you are unable to attend a booked appointment **PLEASE** telephone and cancel the appointment. We charge a non-attendance fee of \$50.00 if you fail to cancel your appointment.*

COMMUNICATION:

Urgent phone calls will be triaged by our duty nurse. Non urgent calls are dealt with by our receptionists. Our doctors do not take calls whilst consulting. If you wish to speak to the doctor the receptionist will leave a message for the doctor who will contact you at his/her earliest convenience.

TEST RESULTS:

We will contact you by phone, SMS or letter if there is a concern regarding your test results. If at any time you are concerned please make a follow up appointment with your G.P

Please ensure we have your correct contact details at all times.

HEALTH INFORMATION:

You are able to collect your health information by signing a release form. We will release your information after proper identification. An administration fee may be payable.

PRIVACY ACT:

A copy of the Privacy Act and request for access to your personal health information is available on request.

CONTACT DETAILS:

WEB SITE:

Our Web Site address is www.mandurahmedical.com.au.

Online booking through our practice website is now available. Go to www.mandurahmedical.com.au and click on the link

E-Mails

manager@mandurahmedical.com.au

reception@mandurahmedical.com.au

*All emails are managed by our admin team. Emails intended for doctors will be printed out and given to the appropriate doctor. **Do not use email for any urgent communication or appointments.***

COMPLAINTS/COMMUNICATIONS:

If you have any suggestions or a problem we would like to hear about it. Please feel free to talk to your doctor, receptionist or the practice manager. You are welcome to write or e-mail us or use our suggestions box located at the front desk.

*All complaints are to be in a written form. We will reply to any complaints or concerns as soon as we can. If you feel the complaint is not being resolved, you can contact the *Office of Health Review* on 1800 813 583.*

This Practice has a no smoking policy.